Message Blink

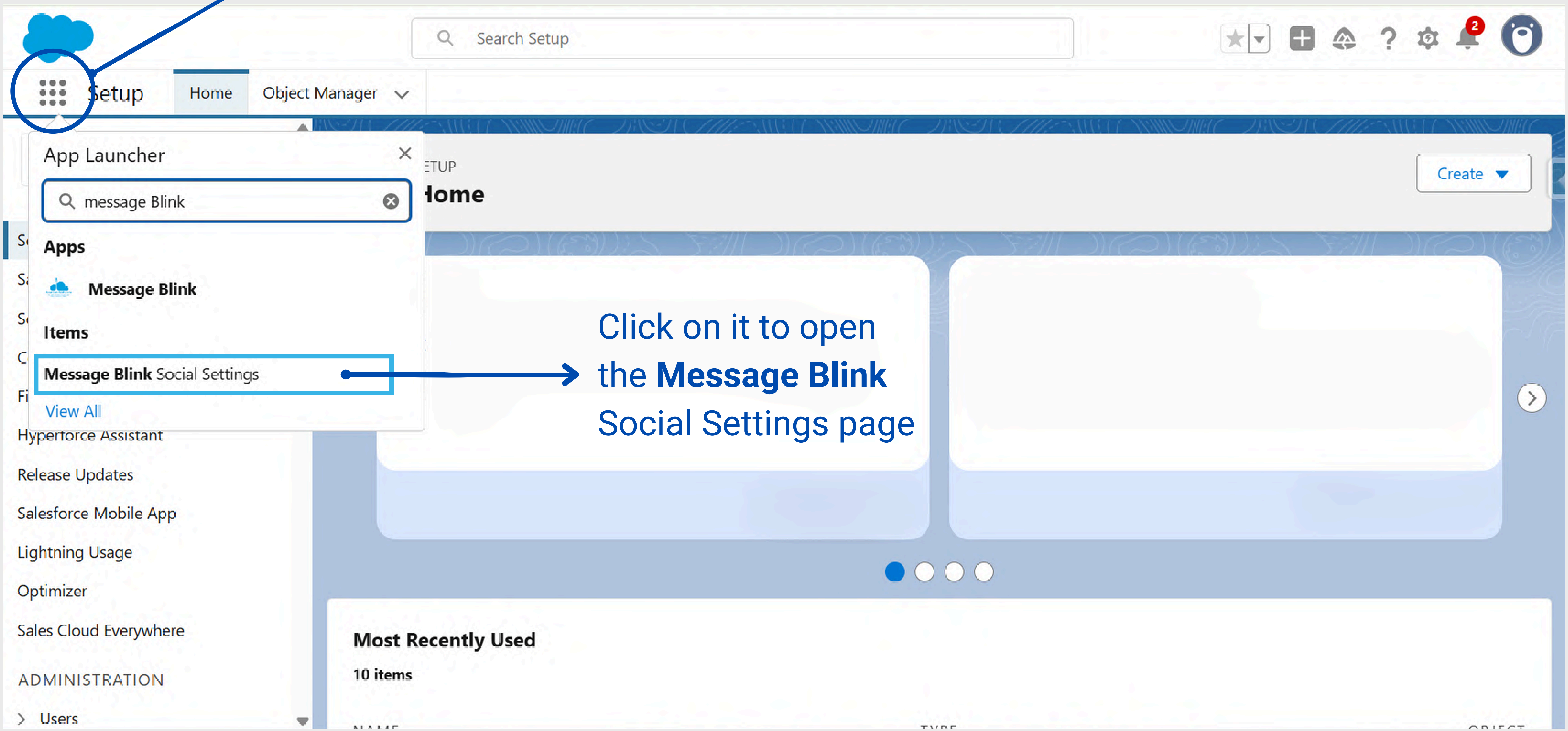
STEP-BY-STEP POST-INSTALLATION GUIDE

For Message Blink on Salesforce

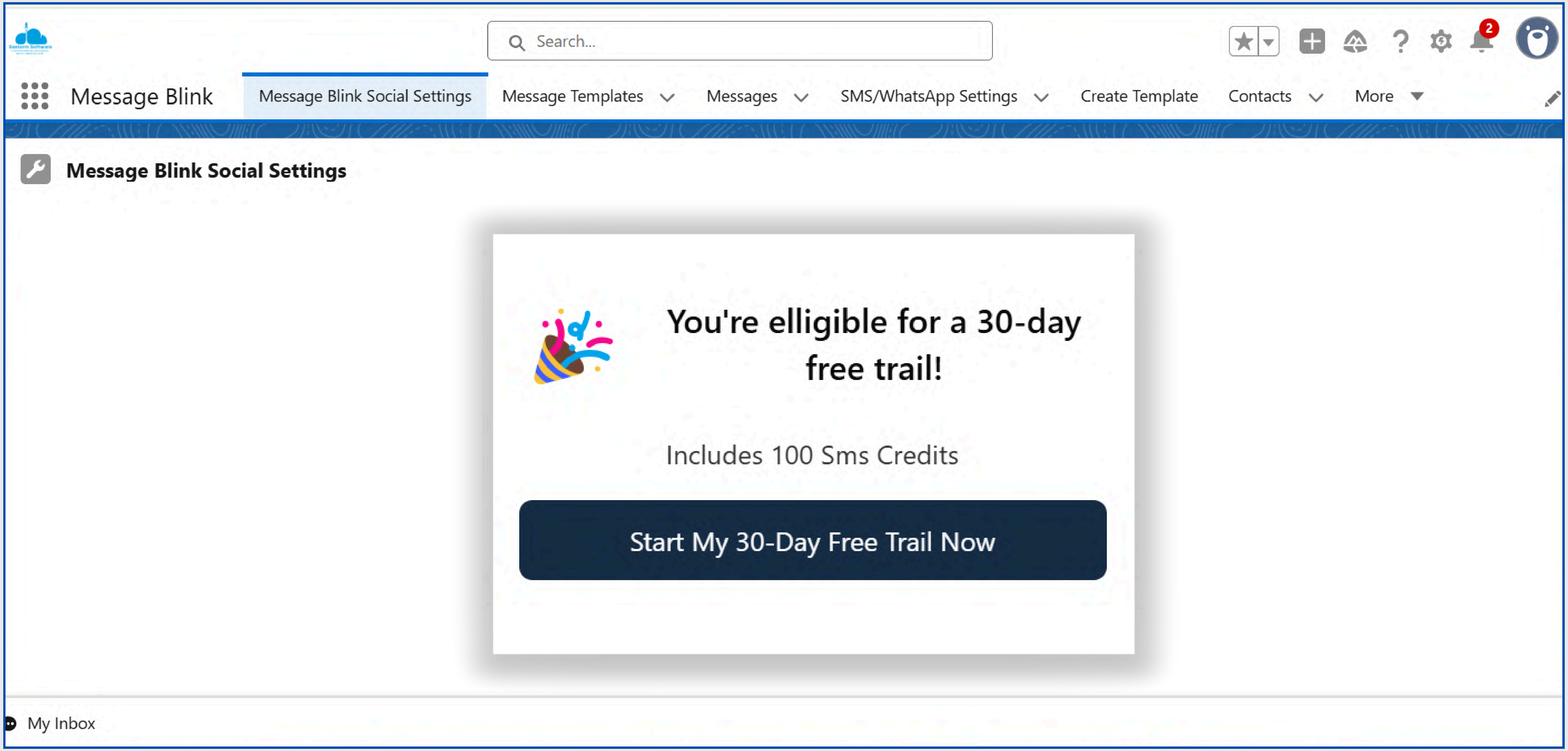
salesforce Available on AppExchange

STEP 1: OPEN THE APP

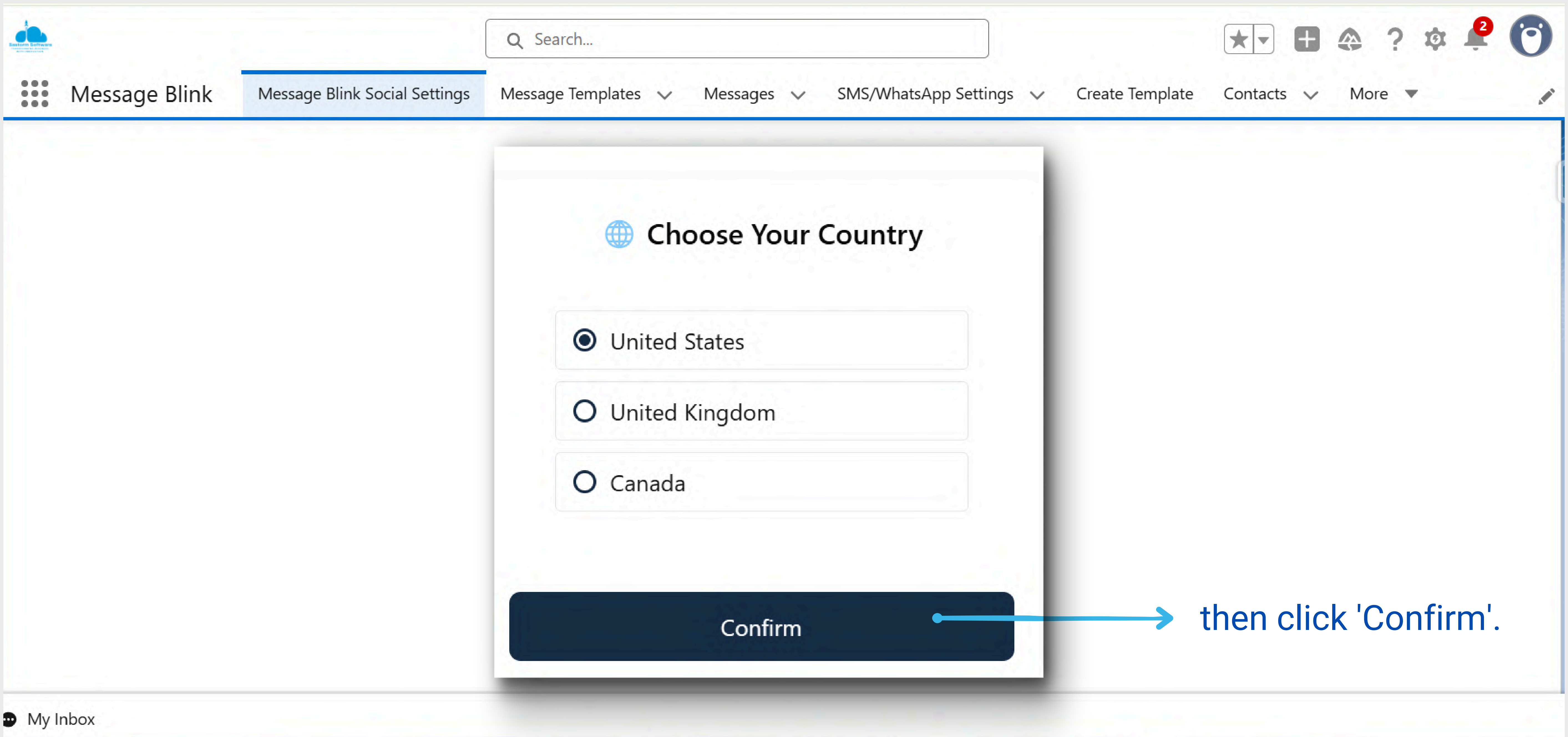
Click on the App Launcher (9 dots) on the top-left corner



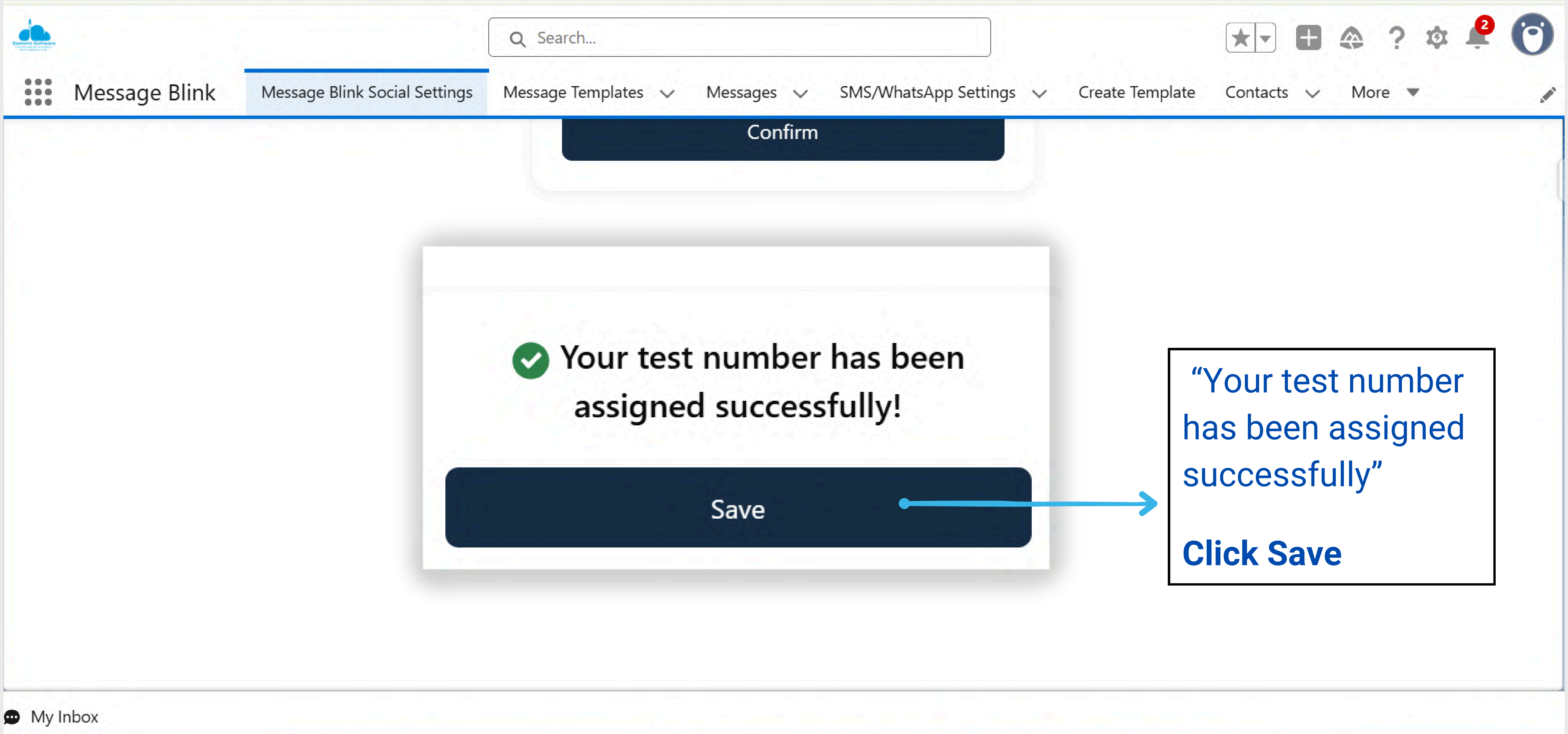
STEP 2: START YOUR 30-DAY FREE TRIAL



STEP 3: CHOOSE YOUR COUNTRY



STEP 4: A TEST NUMBER WILL BE ASSIGNED.

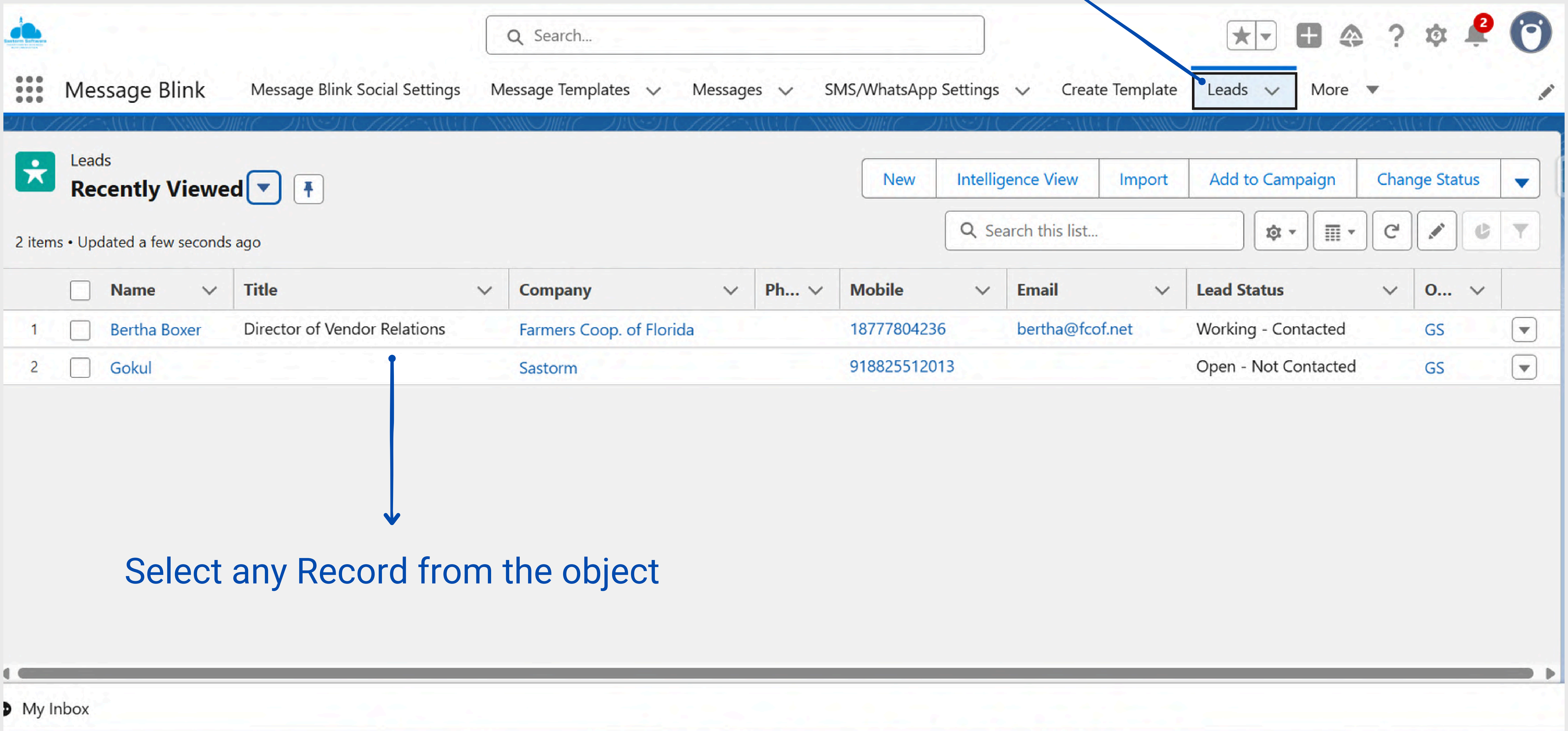


"Your test number has been assigned successfully"

Click Save

STEP 5: CHOOSE AN OBJECT & RECORD

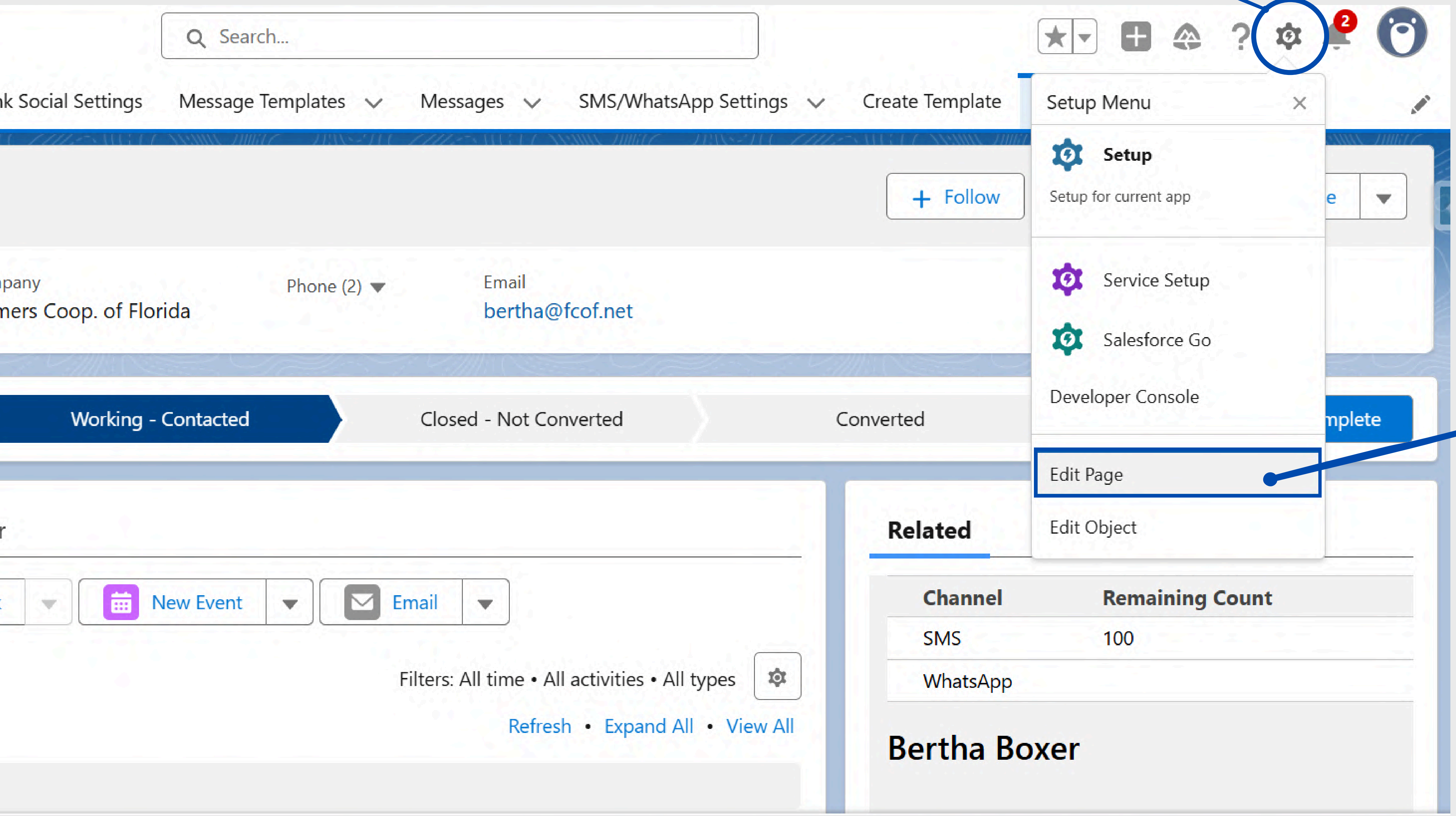
Select any object (Lead, Contact, Account)



Select any Record from the object

STEP 6: EDIT THE PAGE LAYOUT

Click on the gear icon (⚙) at the top-right

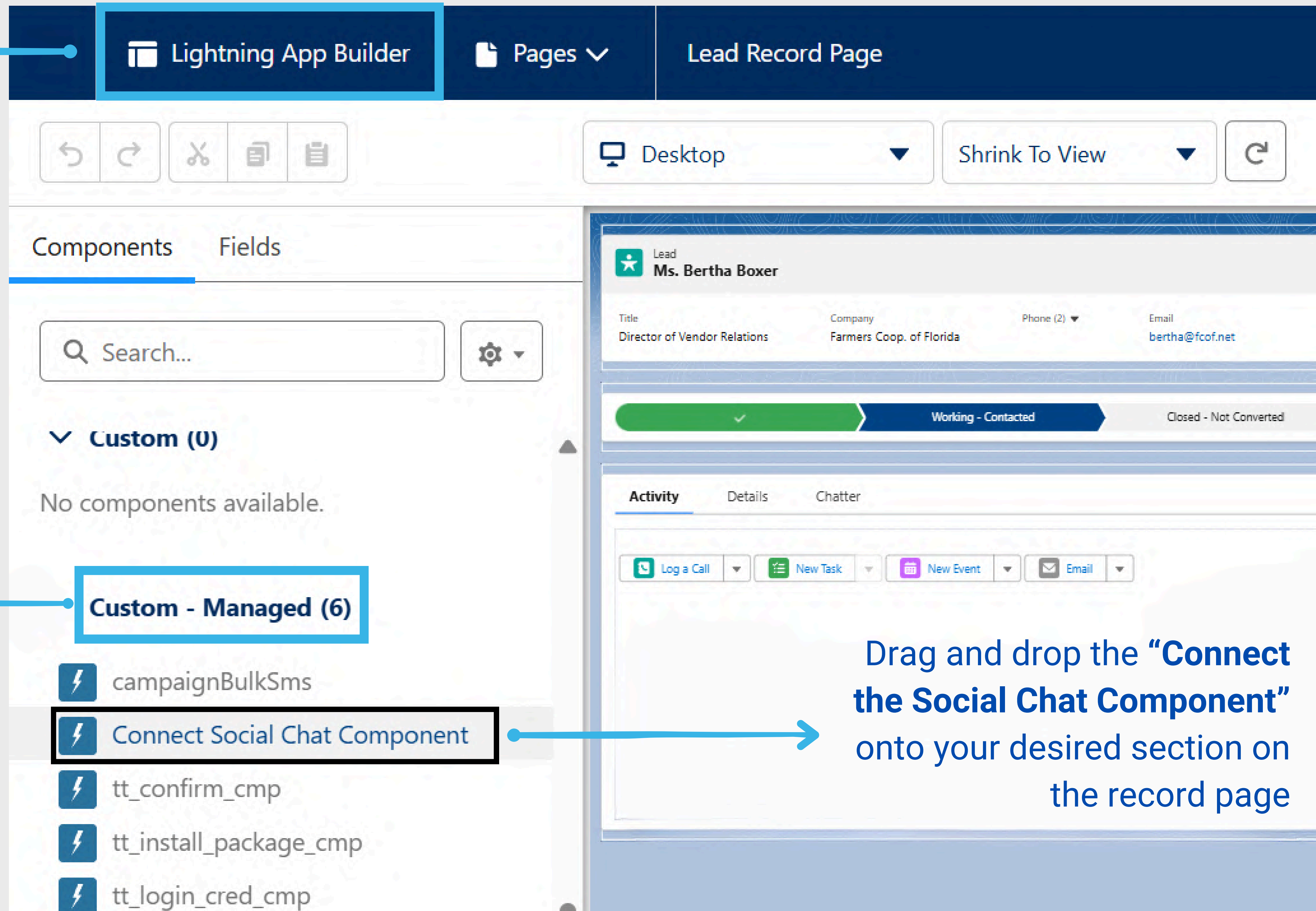


Select "Edit Page"

STEP 7: ADD THE MESSAGE BLINK COMPONENT

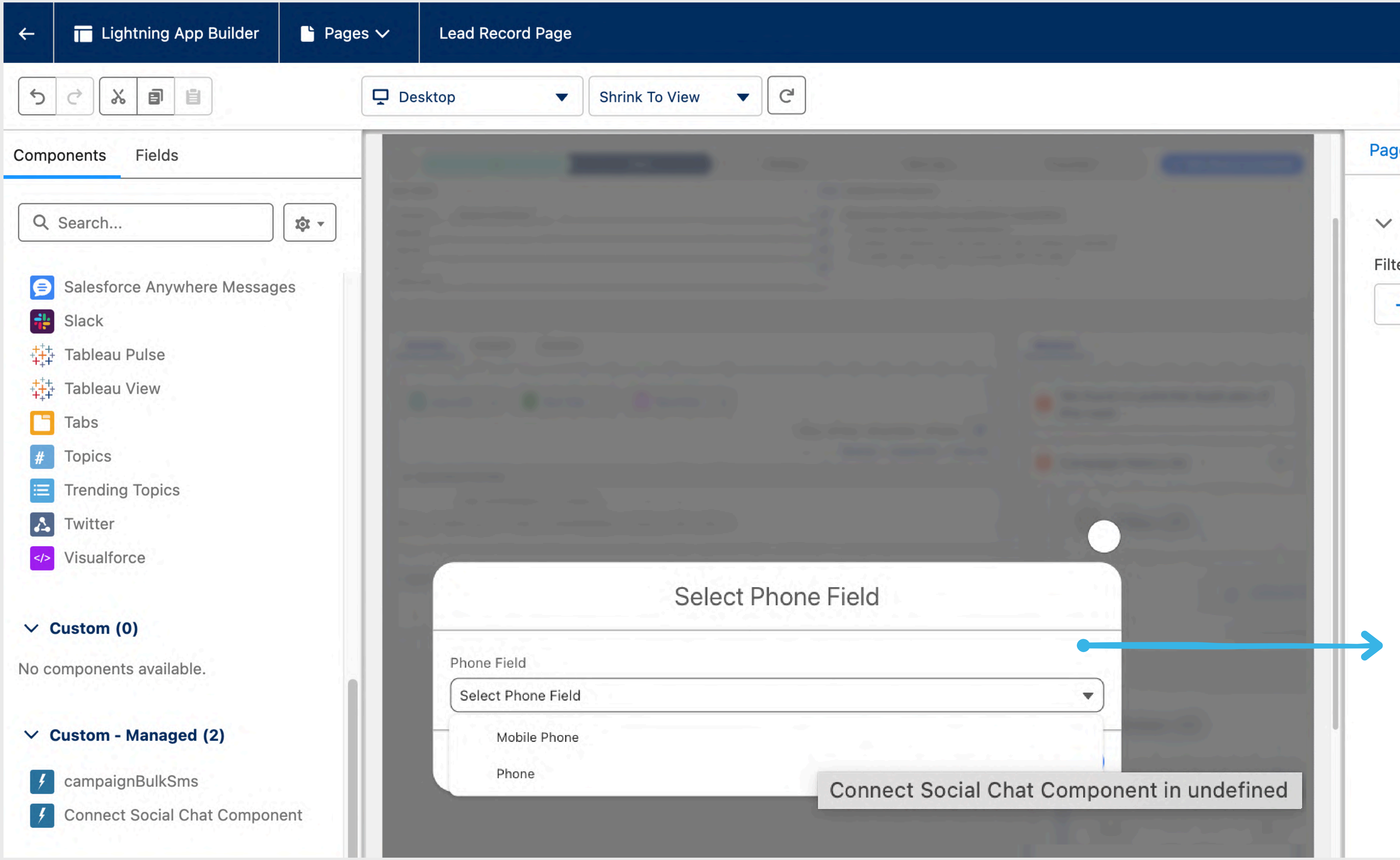
In the Lightning App Builder:

Scroll the left-side panel to “Custom – Managed”



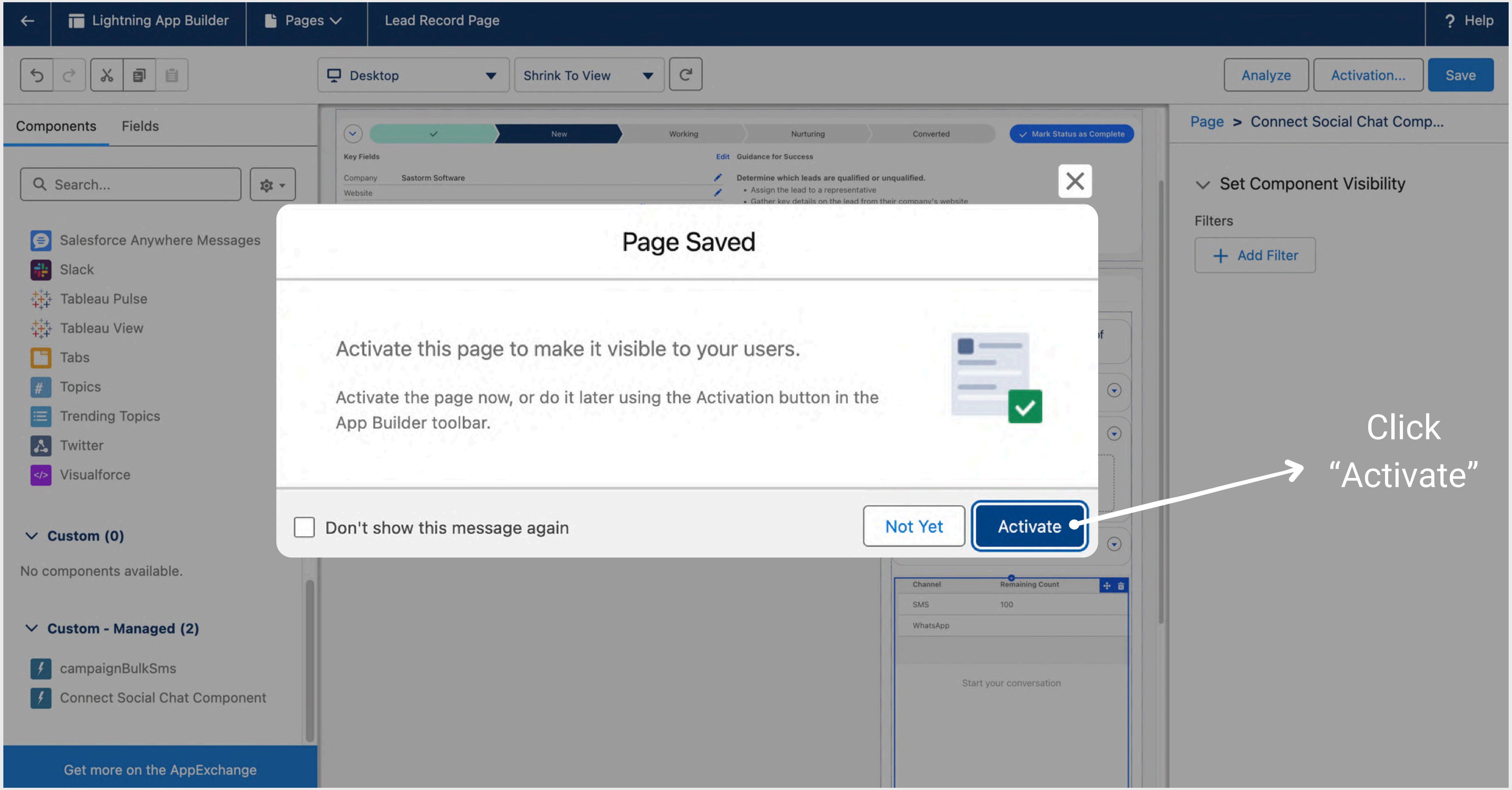
Drag and drop the **“Connect the Social Chat Component”** onto your desired section on the record page

STEP 8: SELECT PHONE FIELD

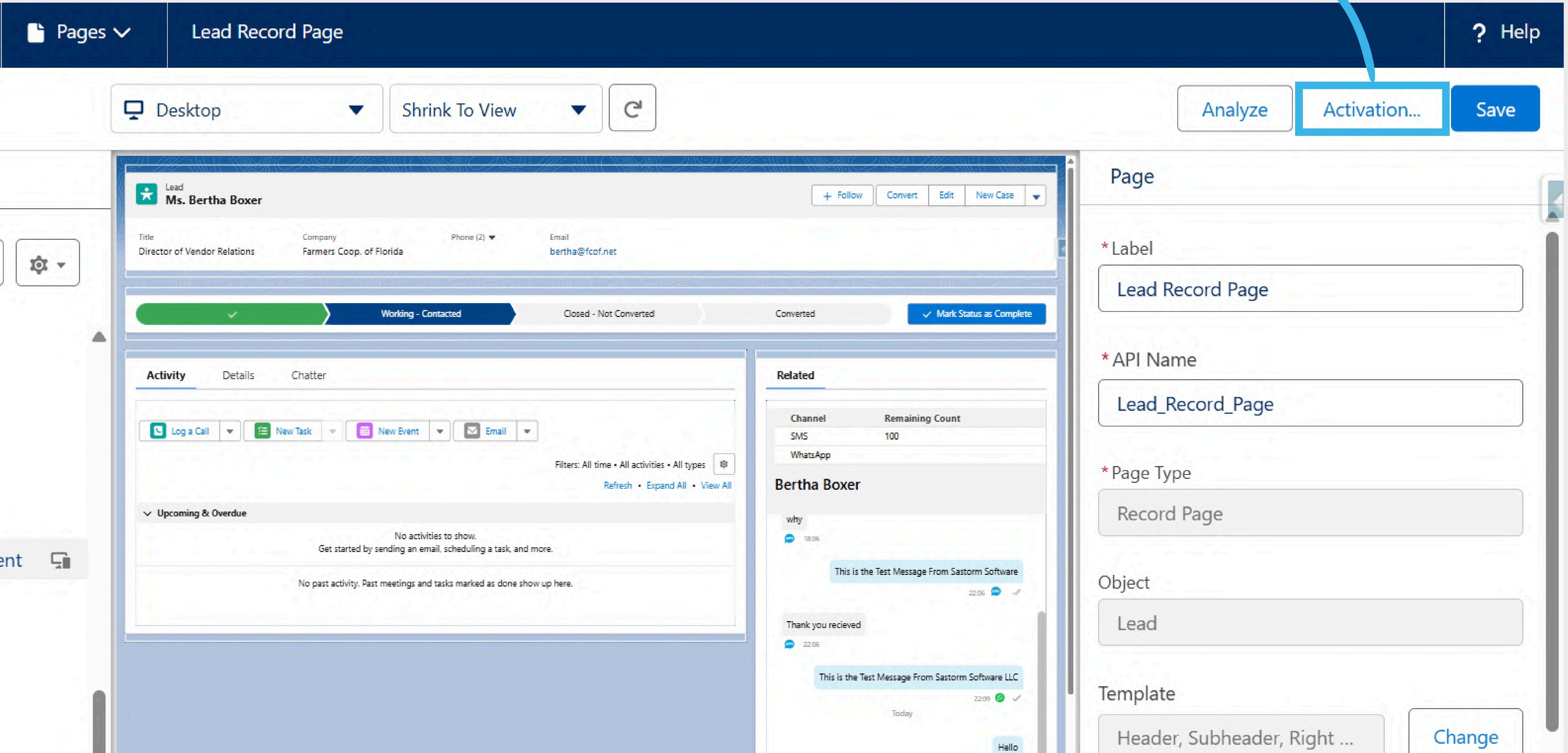


Select phone field in which you are storing the phone number

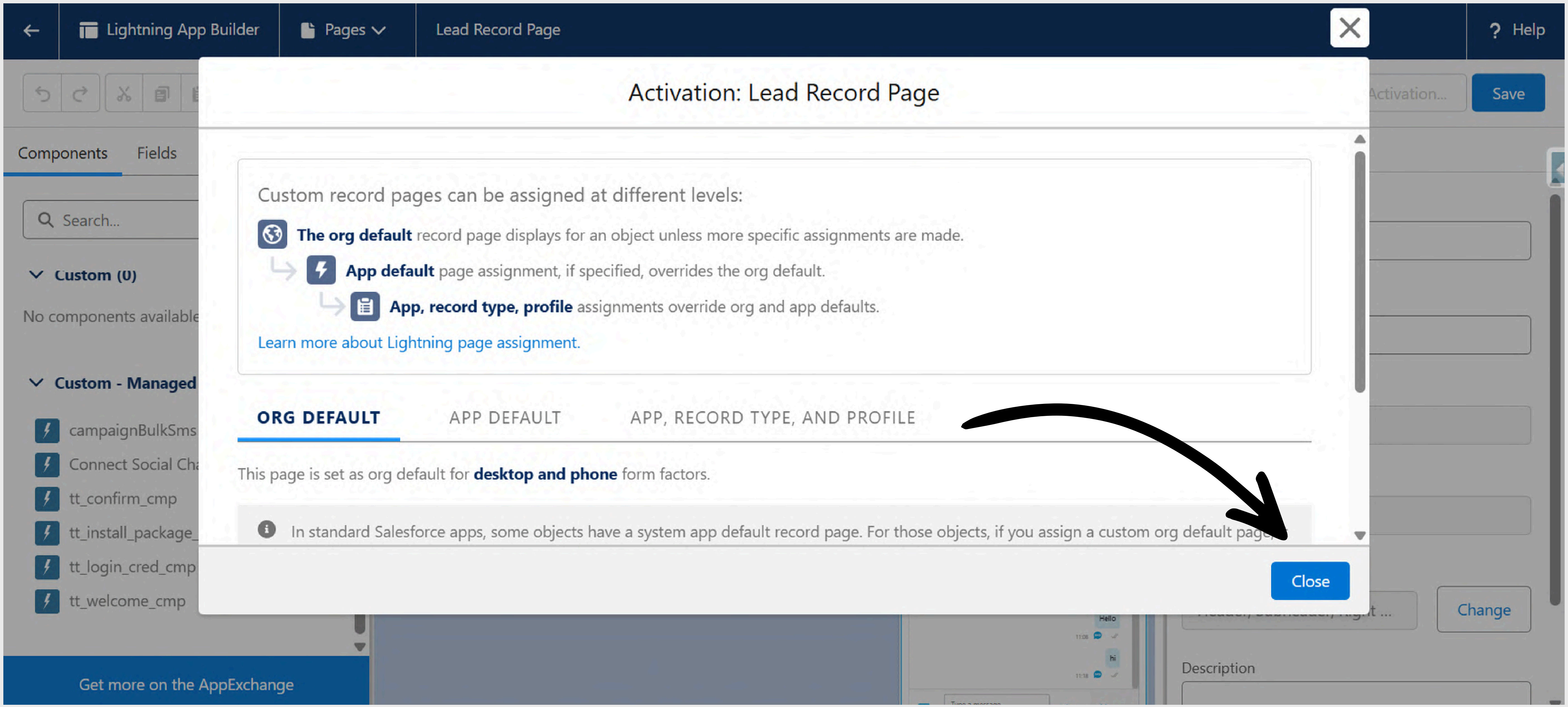
STEP 9: ACTIVATE THIS PAGE



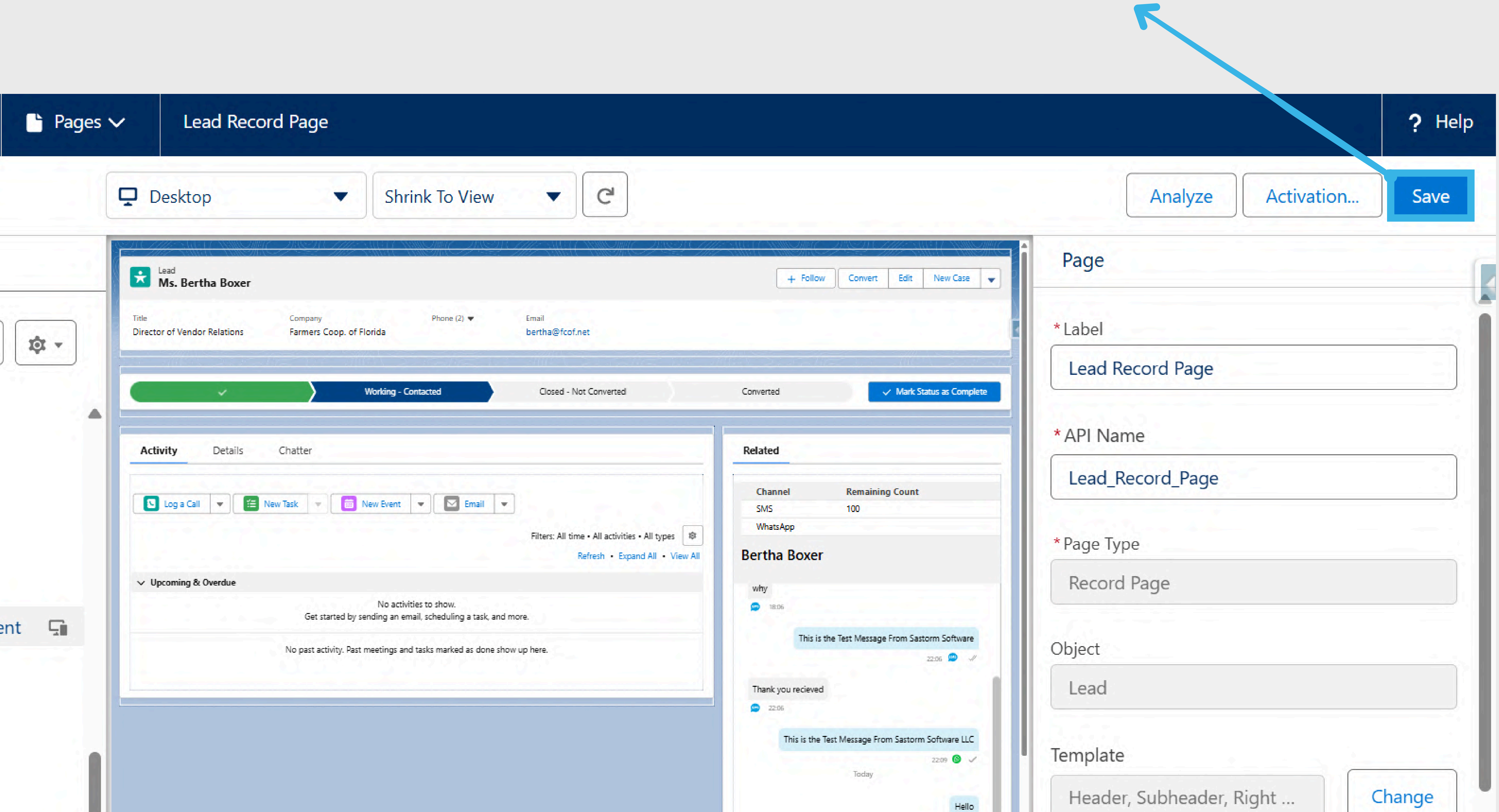
STEP 11: CLICK THE ACTIVATION BUTTON AT THE TOP RIGHT OF THE PAGE BUILDER.



STEP 10: CHOOSE "SET AS ORG DEFAULT" FOR BOTH DESKTOP AND PHONE TO MAKE IT AVAILABLE FOR ALL USERS.

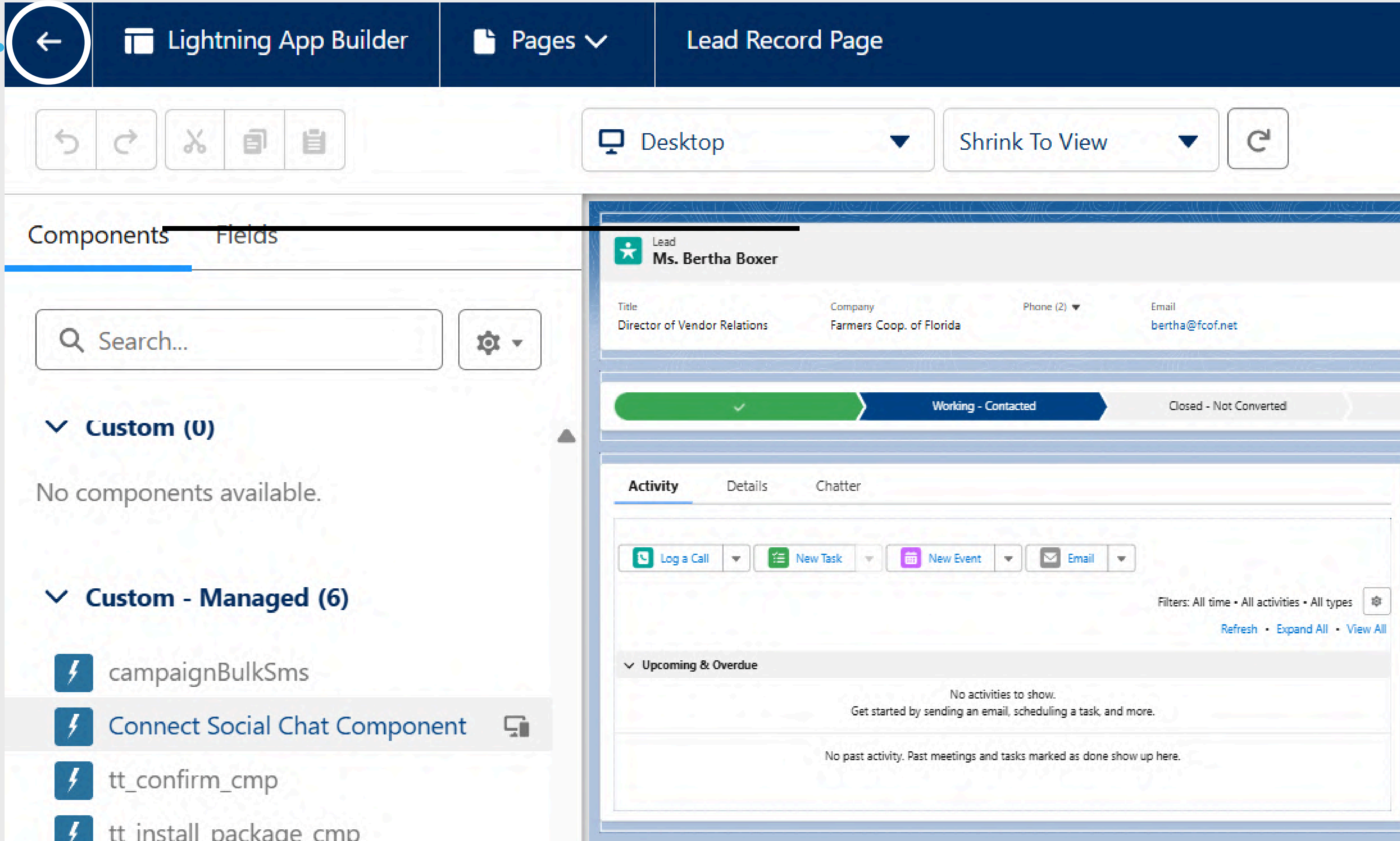


STEP 12: CLICK SAVE.

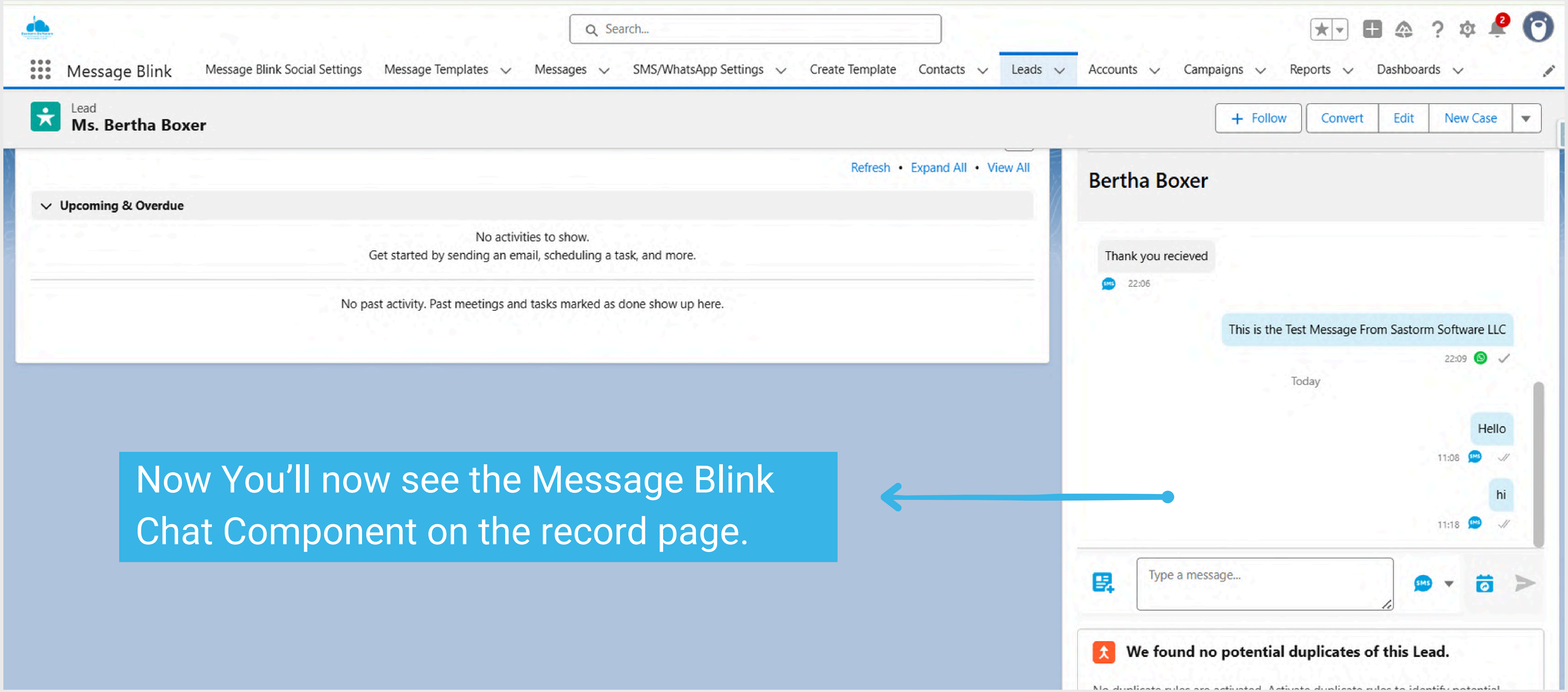


STEP 13 : CLICK THE BACK ARROW ON THE TOP-LEFT CORNER TO RETURN TO THE RECORD VIEW.

Click the back arrow on the left.



STEP 14: REDIRECT TO THE RECORD PAGE AND REFRESH IT ONCE.



Message
Blink

Email Address

hello@messageblink.com

Website

www.messageblink.com

Youtube

@MessageBlink

Linkedin

@MessageBlink

Get in touch.